

THE MUA STAFF

(CONTINUED)

With the guidance of the Office Manager, Kathleen Shortway, the Authority's Office operates a "state of the art" facility smoothly and efficiently. They are always working their hardest to ensure customer satisfaction.

Next we meet the Laboratory staff...Suppliers of water and sewer services must test drinking water and wastewater to make sure it's safe. The Laboratory staff makes sure to run all tests in house or by sending to an outside Laboratory. The staff reports all results to state and federal governments on a regular basis and to our customers through our Annual Consumer Confidence Report issued each July. The Pompton Lakes water and sewer system continues to meet and exceed all regulatory requirements. Andrea Giallorenzo, Laboratory Manager and a Licensed Operator, along with the entire MUA staff are committed to ensuring the protection of the water supply.



Top Row, from left to right, John F. Wegele, Andrea Giallorenzo, Bottom Row, from left to right Sherry Pete and Kathleen Shortway.

Finally, meet our Operations Manager and Licensed Plant Operator, John Wegele who runs the day-to-day operations of the Authority. Mr. Wegele monitors all the workings of the MUA. His responsibilities, among many things, include the direction of all MUA staff to ensure proper operation and maintenance of all treatment facilities. Mr. Wegele is tremendously dedicated to his job and to the continued satisfaction of our customers.

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Pompton Lakes, N. J. 07442

Pompton Lakes MUA

2000 Lincoln Avenue

Pompton Lakes, NJ 07442



LETS MAKE IT CRYSTAL CLEAR

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George D. Decker – Chairman
Kevin P. Carroll – Vice Chairman/ Water Commissioner
Lawrence DeMaio – Secretary/Personnel Commissioner
Neal Galletta – Asst. Secretary/ Sewer Chairman
Richard C. Fleischer – Treasurer

MEET OUR STAFF...



Flood 2005- Dedicated MUA employees reporting to work during a flood in April of 2005. From Left to Right, Alexis Rosario, William Woll, Peter Anthony, and Douglas Shortway.

Often times we don't stop to think about the incredible value of a safe, reliable water supply, sewer collection system—and the personnel that help deliver it. In this issue of "Let's Make it Crystal Clear," we would like to introduce our devoted staff.
(See inside)

THE MUA STAFF

The Pompton Lakes Borough Municipal Utilities Authority created in 1964 is governed by five appointed Commissioners who serve as Trustees and has a total work force of fourteen full and part-time employees. All are dedicated to the mission of the Authority in their everyday tasks to provide top quality water and sewer service to your home or business in Pompton Lakes.

First meet the Operations Staff...this hard-working team has devoted many years to the Authority. They are all knowledgeable to the whole workings of the Distribution System, Collection System and Treatment aspects of our facilities. Their main duties include, installing, repairing and maintaining the piping and treatment systems that move water to and sewer from the consumers. Other responsibilities include reading blueprints, marking out water and sewer mains and investigating problems. They are always running checks to ensure the system is working properly.



Top row, from left to right Charles Lamer, Earl Decker, Peter Anthony, William Woll, Keith Jennings. Bottom Row, Robert Fraser, Chris Brown, and Chuck DeVore.

Next we meet the office staff...The office has many tasks, including handling orders for service, helping to resolve customer problems, collection and processing of payments, keeping records, and generating bills.

IMPORTANT REMINDERS:

- **The Pompton Lakes MUA is in the process of automating the entire meter system to a more advanced wireless meter system. This system will allow our employees to read your meter without access to your home or property and will provide more accurate billing. The new meters and meter heads are provided to our customers at no cost. During this upgrade, the MUA employees will need access to your existing meter. The installation process of the new meter should take less than an hour and is mandatory. When we begin updating your area, a notice will be left with instruction to call the Authority to make an appointment. We appreciate your full cooperation in this process. Should you have any questions please contact the MUA at #973-839-3044, weekdays between 8AM and 5PM.**
- Before repairing or installing any sidewalk or driveway you must notify the Authority by telephone at #973.839.3044, at least 48 hours in advance. An inspection of the site will be made by authority personnel to decide whether water or sewer lines will be affected. If so, you will be instructed as to how to proceed. Improper repair may affect your water and sewer service lines, which becomes the homeowner's responsibility.
- DO NOT pour oil and grease down the drain; the buildup of these substances can cause blockages in both the sewer mains and laterals. Collect oil and grease in cans and dispose of properly.

Although the weather seems far too nice to think about winter, now is the time to protect your water meters and pipes from the cold months ahead. Precautionary measures can save you money and aggravation. Here are some suggestions...

- Install heat tape and/or insulation to your pipes, faucets or water meters that are located in unheated areas, like your basement or outside.
- Disconnect and drain outdoor hoses.
- Locate the master shutoff in your home; in the event of a pipe bursting this can be very helpful.
- **Make sure snow is cleared from around hydrants near your home.**

Did you receive the annual Water Quality Report? If not, come down to the MUA and pick one up! It's good reading and very informative!

If you have any questions concerning your drinking water or any suggestions for this newsletter please contact John F. Wegele, Andrea Giallorenzo or Kathleen Shortway at the Pompton Lakes M.U.A. office, # 973.839.3044. Office hours are Monday through Friday, 8:00 am – 5:00 pm. Also, visit our website at www.plbmua.org to view previous newsletter in our archives.