KNOW YOUR WATER & SEWER

**facts about the POMPTON LAKES M.U.A**

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| **Taste & Treatment**  Our water source is supplied by three wells with 30 miles of distribution mains, a 1-million-gallon water storage tank and a 50,000-gallon standpipe.  We make every effort to deliver uninterrupted service to our customers.  Our water is treated with chlorine as a precaution against bacteria.  Our water is monitored for many kinds of substances on a strict sampling schedule.  The water we deliver must meet specific health standards set by the NJ Department of Environmental Protection & The Environmental Protection Agency.  Our water has won the Best Tasting Water in NJ by the NJ Water Association for 4 years. | **Billing Quarters** 1st Quarter January Bill:  Due Date in February  2nd Quarter April Bill:  Due Date in May  3rd Quarter July Bill:  Due Date in August  4th Quarter October Bill:  Due Date in November  Online payments can be made on our website: [www.plbmua.org](http://www.plbmua.org) | | **Common Water Concerns** Discolored/Smelly water – Mineral sediment in pipes. May be aesthetically displeasing, but not a health risk. Rotten egg odor caused by non-toxic pockets of hydrogen-sulfide. Run cold water for 15-20 min. until it runs clear.  Cloudy water – air bubbles or calcium in water. When left sitting, bubbles rise to surface & dissipate. Calcium carbonate precipitate is safe to drink & for cooking.  Hardness – refers to concentration of nontoxic minerals (calcium & magnesium). A characteristic of ground water. Has no adverse effect on health. According to the National Academy of Sciences it may contribute to a healthy diet. |
| **Meter Care** Meters are found inside the house typically in a closet, crawl space or basement.  To avoid freezing, cracking and/or flooding keep the temperature in your home at or above 50 degrees Fahrenheit.  This temperature will also protect the integrity of your other household plumbing. | | **WHEN TO CALL A PLUMBER OR THE M.U.A**  **Call the Plumber for:**   * Leaking valves before & after meter/within the home * Running toilet * Low water pressure caused by pressure regulators/reducers or filtration systems issues   + Normal residential water pressure is between 80 to 100 psi   + Due to the towns high water pressure, water pressure regulators/reducers are recommended   **Call M.U.A for:**   * Water Meter issues (see meter care) * Disruption of water/sewer and/or possible sewer mainline blockages | |