KNOW YOUR WATER & SEWER

**facts about the POMPTON LAKES M.U.A**

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| **Taste & Treatment** Our water source is supplied by three wells with 30 miles of distribution mains, a 1-million-gallon water storage tank and a 50,000-gallon standpipe. We make every effort to deliver uninterrupted service to our customers.Our water is treated with chlorine as a precaution against bacteria.Our water is monitored for many kinds of substances on a strict sampling schedule. The water we deliver must meet specific health standards set by the NJ Department of Environmental Protection & The Environmental Protection Agency.Our water has won the Best Tasting Water in NJ by the NJ Water Association for 4 years.  | **Billing Quarters**1st Quarter January Bill:Due Date in February2nd Quarter April Bill:Due Date in May3rd Quarter July Bill:Due Date in August4th Quarter October Bill: Due Date in NovemberOnline payments can be made on our website: [www.plbmua.org](http://www.plbmua.org) | **Common Water Concerns**Discolored/Smelly water – Mineral sediment in pipes. May be aesthetically displeasing, but not a health risk. Rotten egg odor caused by non-toxic pockets of hydrogen-sulfide. Run cold water for 15-20 min. until it runs clear.Cloudy water – air bubbles or calcium in water. When left sitting, bubbles rise to surface & dissipate. Calcium carbonate precipitate is safe to drink & for cooking.Hardness – refers to concentration of nontoxic minerals (calcium & magnesium). A characteristic of ground water. Has no adverse effect on health. According to the National Academy of Sciences it may contribute to a healthy diet.  |
| **Meter Care**Meters are found inside the house typically in a closet, crawl space or basement. To avoid freezing, cracking and/or flooding keep the temperature in your home at or above 50 degrees Fahrenheit. This temperature will also protect the integrity of your other household plumbing.  | **WHEN TO CALL A PLUMBER OR THE M.U.A****Call the Plumber for:** * Leaking valves before & after meter/within the home
* Running toilet
* Low water pressure caused by pressure regulators/reducers or filtration systems issues
	+ Normal residential water pressure is between 80 to 100 psi
	+ Due to the towns high water pressure, water pressure regulators/reducers are recommended

**Call M.U.A for:*** Water Meter issues (see meter care)
* Disruption of water/sewer and/or possible sewer mainline blockages
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