

## Important Notice

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Winter is now approaching, and with the safety of all residents and business owners in mind, we would like to request that in the event of snow any residents and businesses with fire hydrants located in the front of their property, to keep those hydrants clear of snow. If you are unable to clear the snow from around a hydrant on or near your property, please contact the Pompton Lakes MUA.



**We Wish All Our  
Customers a  
Safe & Happy New Year**

*From the Commissioner  
& Staff of the  
Pompton Lakes MUA*

**Pompton Lakes MUA  
2000 Lincoln Avenue  
Pompton Lakes,  
New Jersey 07442**

**PRST STD  
US POSTAGE  
PAID  
PERMIT #1276  
PATERSON, NJ**

**ECRWSS**

**Resident of Pompton Lakes  
Pompton Lakes, N.J. 07442**

## **Pompton Lakes Municipal Utilities Authority**

**973-839-3044**

Let's Make It

**CRYSTAL CLEAR**

**Issue #15**



*Our Drinking  
Water Continues  
to Comply With  
All Federal and  
State Safe  
Drinking Water  
Standards*

**George D. Decker—Chairman/Exec Director  
Kevin P. Carroll—Vice Chairman/Treasurer  
Lawrence DeMaio—Personnel Chairman/Sec.  
Neal Galletta—Water Comm./Asst. Sec.  
Michael Longo—Sewer Comm./Asst.  
Treasurer**

## *Water Line Protection Program?*

In the past year a number of our customers have received information regarding water service line insurance from several different companies.

While it is ultimately up to the property owner whether or not they wish to purchase this insurance for their water lines, we at the Authority do not feel purchasing such protection is a necessity.

Although the home or business owner is responsible for their water service line from their building to their curb box, the insurance to protect your water service lines can be costly. The instances of a water service line needing repairs or replacement are very rare.

## *“Flushable” Wipes Cause Problems!*

Despite many disposable wipes being advertised as flushable, recent research has revealed that this label, in most cases, is inaccurate. Many of these wipes do not properly break down in the sewage system, and this results in obstructed sewer lines and clogged pumps within the collection system. This continuing problem costs our customers thousands of dollars a year in maintenance and personnel. For this reason, we ask that all our customers who use these wipes try to limit how many they flush when possible.

## *Hurricane and Storm Preparations*

We at the Pompton Lakes Municipal Utilities Authority have learned a great deal from Super Storm Sandy and its aftermath. We have since implemented changes to our emergency operational procedures and continue to upgrade our facilities in an effort to provide our customers with uninterrupted water and sewer services in the event of natural disasters such as floods, hurricanes, and snow storms.

## *Future Water and Sewer Systems Capital Projects*

- Replacement of the 50-year-old South Sewerage Pumping Station emergency back-up generator
- Purchase of new portable generator unit to allow the authority to provide emergency electrical power to any of our Potable Water Wells or Sewerage Pumping Stations in the event of an emergency
- Replacement of the Wastewater Treatment Plant 500 gallon in-ground emergency generator fuel tank with a 2000 gallon above-ground tank.
- Replacement of the South Sewerage Pumping Station 500 gallon in-ground emergency generator fuel tank with a 1000 gallon above-ground tank.
- Installation of an emergency back-up generator at the Glen Court Sewerage Pumping Station

## *A Note From The Chairman*

The Authority continues to do well in all areas and our very capable management and staff do a fine job! I don't get many complaints, but if you have a question or problem, please reach out to us.

I continue to emphasize to all that our drinking water continues to be excellent. Plastic bottles may be convenient, but nothing beats the tap water from our municipal wells!

**G. D. Decker, Chairman**

## *Rates & Online Bill Payments*

### **New Billing System**

The Authority is in the process of installing a new billing system as a follow-up to our automated meter reading system installed a few years ago. Look for our new post card bills early next year and finally the convenience of Online Bill Payment, which many customers have asked for.

### **Rate Increase Approved**

Earlier this year, the Authority approved an increase to our water and sewer rates of 7% and 5% respectively. Look for a breakdown of the new rates on your new quarterly bill early next year. This is the first rate increase since 1995! This increase will allow us to continue our ongoing capital program to improve and upgrade our water and sewer system. We are very proud of our financial record at the Authority, and we value you, our customers, the most!